

Use these resources to read more about volunteer management and find organisations which may support you in your role.

Support Organisations

The following networks, organisations and websites provide essential information to support Volunteer Managers.

- [South West Museum Volunteering Forum](#)
The South West Museum Volunteering Forum is run by South West Museum Development as a community of practice for those with volunteer involvement as a key part of their role.
- [NCVO](#)
The National Council for Voluntary Organisations offers support, consultancy and opportunities on a range of topics. Membership is free for charities with Annual Income less than £30,000.
- [Know How Non Profit](#)
This is the NCVO information and resource bank, providing information on all aspects of volunteer management.
- [Do-It](#)
Do-It is an online database where museums can register and advertise volunteering opportunities for free and connect with potential volunteers.
- [Volunteers Week](#)
Volunteers Week is an annual celebration of volunteering activity each June, celebrated online as well as celebration events around the country.
- [Association of Volunteer Managers](#)
The AVM is an independent membership body that supports, represents and champions people in volunteer management in the UK.

Top tips:

- If you haven't already, set up a **Twitter account** for your organisation.
- This is a great place to **advertise volunteering vacancies** and reach different audiences to diversify your team.
- **Follow other organisations** or groups you would like to get updates from.
- Follow South West Museum Development at **@swmuseums**.

Toolkits

Use these toolkits to develop best practice in volunteer management, with case studies, templates and guides you can adapt and put into practice in your own museum.

- [Volunteering Toolkit for Museums and Heritage Sites](#)
Rutland County Council 2015 (hosted by the East Midlands Museum Development).

This toolkit was produced as part of 'Accessing Rutland's Museums' in 2015, advocating for good practice in the recruitment, management and engagement of volunteers. This complements the Renaissance East Midlands Volunteers E-book below.

- [The Renaissance East Midlands Flagship Volunteers E-Book](#)
MLA Renaissance East Midlands 2011 (hosted by the Collections Trust website).

Along with the Toolkit above, this is a great case study of the East Midlands Flagship programme from 2010/11 which focused on increasing volunteer numbers, diversifying volunteer and embracing better volunteer management.

- [Volunteering in the Arts Toolkit](#)
Voluntary Arts 2016

This toolkit supports small and medium-sized organisations to improve the support they offer volunteers, including volunteer management checklists, case studies and guidance.

- [Volunteering for Wellbeing Good Practice Guide](#)
IWM North and Manchester Museum 2016

This guide was developed as part of a volunteering, training and placement programme across 10 heritage venues in Greater Manchester. It provides guidance on setting up and delivering socially engaged volunteer programmes.



Salisbury Museum
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Volunteer Centre Finder

NCVO has a network of accredited Volunteer Centres that spans the country.

These provide support to potential volunteers and organisations working with volunteers.

Search for your nearest centre on their website
<https://www.ncvo.org.uk/ncvo-volunteering/find-a-volunteer-centre>

Blogs and News

We recommend following these blogs and signing up to their newsletters or blogs, to keep you up to date with the latest news, opportunities and discussion.

- **South West Museum Development**

See our website and sign up to our newsletter to keep up to date with South West Museum Development. We regularly share news, stories and case studies to keep subscribers up to date on our activity across the South West.

<http://www.southwestmuseums.org.uk/news/>

- **Third Sector**

This specialist website has an archive of news articles and discussion, specifically about volunteer recruitment & management, volunteer rights and the role of volunteers.

<https://www.thirdsector.co.uk/volunteering>

- **Rob Jackson Consulting**

Read volunteering consultant Rob's blog on volunteering and volunteer management.

<https://robjacksonconsulting.wordpress.com/>

- **NCVO**

Read all the latest news on the National Council for Voluntary Organisations website – including monthly roundups on volunteering and discussion on all aspects of volunteer management.

<http://blogs.ncvo.org.uk/category/research/?tag=volunteering>

- **Association of Volunteer Managers**

The Association of Volunteer Managers have an archive of volunteer management specific blogs and campaigns on their website.

<https://volunteermanagers.org.uk/>